



VILLAGE OF LIONS BAY
PARKING PLAN COMMITTEE

PARKING PLAN

DELIVERED FOR MAY 3, 2016 COUNCIL MEETING

FINAL

Village of Lions Bay Parking Committee

Parking Plan

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1. INTRODUCTION

In October 2015 Lions Bay Council formed a Committee tasked with preparing a Village of Lions Bay Parking Plan for Council consideration that could be implemented in its initial phases for Summer 2016. The Committee comprised of Chair, Councillor Helen Waterson, Kambiz Azordegan, Leslie Nolan, Michiel Roell, Ruth Simons, Fire Chief Andrew Oliver and Mayor Karl Buhr as an ex-officio member.

At its first meeting the Committee reviewed the Terms of Reference and established the principles it would use to develop a plan: address and prioritize safety, reduce ambiguity in parking availability and signage, incorporate community and visitor needs, not compromise Village infrastructure and provide fair and equitable access to parking. The Committee committed itself to:

- Consulting the community
- Producing a long-term, comprehensive solution rather than unrelated local changes
- Solutions that were welcoming not prohibitory, and set up for compliance not enforcement
- A phased implementation to address budget realities

The Committee committed uncounted hours to review prior parking planning that had occurred in Lions Bay, as well as current parking conditions, to research best practices and results in communities all over North America, to solicit public feedback in a detailed survey, and to conduct stakeholder meetings. The Committee quantified very different challenges in different areas of Lions Bay, and very different resident perceptions of those challenges.

- Lions Bay Avenue and Soundview's beach parking pressure
- Divers and cliff jumpers at Lower Kelvin Grove
- Dramatic rise in parking on the highway at Brunswick Beach 99 interchange
- Rampant parking on Mountain, Sunset and Oceanview during hiking season

Lions Bay has been discovered. While mindful of the Village motto “Splendour in Serenity,” the Committee took for granted that demand for parking in the Village will only ever increase, both as the Village is increasingly discovered, and as demographics change. Committee agreed there is a need for a well managed parking program.

The Committee also noted issues with:

- Secondary suite parking
- Confusing and inconsistent signage
- Uneven application of policies and enforcement
- Misuse of the “Residential Parking” decal
- DIY parking barriers
- Overgrowth

The Committee found that as in many municipalities, due to parking changes being implemented incrementally, excessive signage has crept in (“divers may not change in the parking lot”). The tone has become prohibitory and exclusionary (“by order of Bylaw 123”). In some parts of the Village a sign will indicate “No Parking | Resident Permit Only” (a contradiction) and in others “Parking | Resident Only” without telling how a “Resident” is defined, and ignoring the need for their guests to park too. Firefighters park at the Fire Hall despite five No Parking signs. Over time, more and more signs have been added in an unplanned manner to fix a micro- problem, often moving it 100 meters away, but always adding to inconsistency and lack of equity.

Aside from the above, the Committee also noted that each class of “parkers” have their own individual set of challenges, and needs. The Plan identifies five Classes of parking users:

- | | | |
|------------------------------|--|--------------------|
| 1. Residents of Lions Bay | 3. Visitors parking for one or more days | 4. Event attendees |
| 2. Guests of those Residents | | 5. Contractors |

2. DEFINITION OF TERMS

Boulevard	The area from the travelled portion of the Highway (the Roadway) to the adjacent property line.
Class (of parker)	One of five types of parking users: Residents, Guests, Visitors, Contractors and Events.
Contractors	“Building-site workers” means professionals, contractors and labourers working on sites adjacent to a highway, where demolition or building is occurring.
Enforcement Officer	Every person designated by Council by name of office or otherwise as an enforcement officer for the purposes of administering and enforcing the Traffic & Parking Bylaw as amended, or a peace officer, including every officer of the Royal Canadian Mounted Police.
Events	Preliminarily defined as Canada Day, Firefighter Day and the Home & Garden Show.
Extraordinary Vehicle	Any vehicle having a licensed gross vehicle weight rating of 5,000 kg or more, or a vehicle having an overall length including any attached trailer exceeding 6.1 meters, except for vehicles owned or leased by the municipality or its agents.
Guests	Guests are members of the public who are not Residents, who wish to park in the Village specifically to visit or work for a Resident.
Highway	A street, road, lane, bridge, viaduct and any other way open to public use, whether owned or leased by the Municipality, other than a private right of way on private property, including...the Roadway and the Boulevard.

Municipality	The body corporate that controls Lions Bay on behalf of its residents, voters and taxpayers, including Council and administrative staff.
Park	The stopping or standing of a vehicle, whether occupied or not, except when standing temporarily for the purpose of and while actively and visibly engaged in loading or unloading for no longer than 15 minutes.
Pay (zone)	Payment by both coin/credit card meters and a remote-pay app.
Permit	Village issued authorization to park in Resident Permit Parking zones.
Resident	Residents have a place of domicile or business in the Village, as designated by the Municipality for the purposes of obtaining a Resident Parking Permit. Property owners may be but are not necessarily Residents. Residents may also be tenants or part-year occupants. The tests and standards for proof of residency are to be set by the municipality, and are recommended to be less stringent than for tax purposes. For example, being personally known by a member of Staff to be a Resident should be sufficient. Property ownership does not necessarily establish residency.
Roadway	That portion of a Highway that is improved and ordinarily used for the Passage of vehicular traffic.
Staff	Employees of the Municipality, including but not limited to the Village Manager/CAO, front desk, finance, Enforcement Officers other than non-Lions Bay peace officers, Public Works personnel.
Type (of parking)	Defined signage and rules that dictate the type of parking that may occur at a given place. The Plan intends to define all the Types needed for every meter of Highway in the Village.
Visitors	Visitors are members of the public who are not Residents or Guests, who wish to park in the Village either for a day (usually beachgoers or hikers) or multiple days (hikers).

3) EXECUTIVE SUMMARY

This Plan will provide both specific guidelines AND a general approach to implementing its recommendations in phases over several budget cycles. An online and paper survey generated 289 responses from (only one response per IP address, usually one per residence, was allowed). This robust response clearly demonstrates the importance of parking to the Villagers in the Village. A summary of the survey results are:

Of the 19 parking challenges in the survey, the respondents identified the top five:

- Lack of parking enforcement during high traffic season
- Lack of clear consistent parking signage
- Lack of resident knowledge of parking bylaws
- Lack of designated visitors' space
- Lack of year-round Bylaw Officer

Of the 10 parking solutions, respondents identified top five parking solutions:

- Ensure that parking signs are clear and consistent
- Increase the supply of visitor-only parking
- Implement visitor metered parking in high traffic parking areas
- Tow vehicles more frequently
- Reduce the number of no parking signs

In summary the Plan seeks to provide suitable parking for residents and their guests, adequate parking for visitors, clear and consistent rules and signage, and fair enforcement.

The Plan will do this by following a clearly defined strategic approach:

PLAN STRATEGIES

1. Consistent definition of each parking zone in the Village
2. Improve communication to residents and the public
3. Rebalance parking allocations for visitors
4. Clear and consistent, effective signage
5. Fair and consistent enforcement

This plan excludes parking on private property.

4) RECOMMENDED PROGRAMS

PLAN STRATEGIES

1. Consistent definition of each parking zone in the Village
2. Improve communication to residents and the public
3. Rebalance parking allocations for visitors
4. Clear and consistent, effective signage
5. Fair and consistent enforcement

<p>1. PARKING TYPE Designation of every street and public lot to a defined parking Type.</p>	<p>Strategy 1</p> <ul style="list-style-type: none"> • Provide unequivocal consistent definition of the parking that may occur. • Reduce sign pollution. 	<p>The Plan will define every Type of parking needed in Lions Bay, along with the requirements of that Type. The crux of this approach is that if a current parking-related sign does not fit a defined parking Type, it is replaced or removed.</p>
<p>2. RESIDENT PERMIT DECAL Change “ Residential Permit” to “Resident Parking Permit” and include a license plate number on decal.</p>	<p>Strategy 1</p> <ul style="list-style-type: none"> • Prevent misuse due to theft of easily removable permits. • Prevent resale of unneeded passes. • Positive confirmation that user is a Resident. • Matches wording on signs. 	<p>First two Resident Permits per address are free, additional purchased. Maintain the current issuance practice, but to consider a new system that will ensure proof of residence and vehicle ownership. i.e: license plate #s on decals. Only required in Permit zones. Cannot be stolen or misused.</p>

3. GUEST PAST

Update “Guest Pass” and purchasing system.

Strategy 1

- Disable current online purchase system to prevent self-issue by non-Residents.
- Change the current \$1.00 per day “Guest Pass” to a “Daily Parking Permit” for consistency.

Purchased in books of 20 for \$20.
Issued by Resident for use on various dates with date clearly marked on the permit.
Only required in Permit zones.
Pre-purchased by Residents for issue to their Guests.

4. TOWING POLICY

Review, update and implement current towing policy.

Strategy 5

- Follow through of enforcement as defined in the policy to act as deterrent and ensure safety and security for Residents.

Staff to review existing towing policy to ensure enforceability and consistency with Plan.
Staff to implement the policy.

5. METERED PARKING AND REALLOCATION OF SPACE @ THE LIONS BAY BEACH PARKING LOT

Institute Pay (metered) parking (2017) to replace current \$10 blue "Day Parking Pass" issued by Lions Bay Marina for parking at Lions Bay Beach Parking Lot.

Strategy 3 &4

- Improves consistency and administration of current pay parking.
- Improves clarity and increases available visitor's parking through better efficiency and enforceability.

Reallocate the parking space to 75% for pay parking and 25% free to "Resident Parking Permit" holders.
New signage required.
New re-gridding of space to increase the number of space.

6. LIONS BAY BEACH PARKING LOT

Work with Marina to implement improvements to current Marina Parking Pass sales and administration.
To develop a Lions Bay Beach Parking Policy with the Marina.

Strategy 4 & 5

- Improves administration and understanding of parking permit sales.
- Eliminates confusion regarding validity of permit to only at the LBB lot.
- Increases the number of available visitors parking.

RS will liaise with Marina to implement changes. Increase parking rate in line with best practice and Marina parking. Rate to take effect 2016.
Limit current free parking to 3 hours to align with KG lot.
Update signage to inform of changes and to direct visitors to go to Marina to purchase permits.

<p>7. SUNSET DRIVE Eliminate “Resident Permit Parking Only” at Sunset Drive entrance to Lions Trail.</p>	<p>Strategy 3</p> <ul style="list-style-type: none"> Increases available visitors parking close to trailhead. 	<p>Open parking for all including Residents.</p>
<p>8. LOWER KELVIN GROVE PARKING LOT Improve enforcement. Increase Visitors’ parking spots by two.</p>	<p>Strategy 3 & 5</p> <ul style="list-style-type: none"> Increased enforcement and reduces complaints from Residents and improves security. Increase visitor parking space. 	<p>Bylaw Officer vigilance at closing time. Daily garbage collection by staff during high season. Staff to arrange after closing towing.</p>
<p>9. BRUNSWICK BEACH Continue to work with Highways to manage parking by those accessing beach.</p>	<p>Strategy 2 & 5</p>	<p>In 2016 limited to a review of signage only. Install a “Resident Permit Parking Only” sign at neighbourhood entrance.</p>

<p>10. COMMUNICATION Communicate and promote parking changes by website, flyers, and social media.</p>	<p>Strategy 2</p> <ul style="list-style-type: none"> • Increase clarity, • Improve Lions Bay’s image. • Inform parkers of changes. 	<p>Staff to keep information current and to update website information.</p> <p>Once Plan is approved by Council, communication needs to go out to residents to explain and inform of changes.</p>
<p>11.OVERHAUL SIGNAGE Phased replacement or removal of signage to conform to Type once finalized.</p>	<p>Strategy 1 & 2 & 4</p> <ul style="list-style-type: none"> • Consistency, clarity, increased compliance and reduced sign pollution. • Shifts from negative to positive messaging. 	<p>In many cases- removal of signs, without replacement, is all that is required.</p>
<p>12. IMPROVED ENFORCEMENT Improve enforcement, increase bylaw officer hours, training and management. Increase parking fine.</p>	<p>Strategy 5</p> <ul style="list-style-type: none"> • Reduce parking violations, increases trust and respect. • Increase fines to serve as a stronger deterrent to non-compliance. 	<p>Address training and demeanor and focus on hot spot areas. Fees and Fines Bylaw as per best practice.</p>

13. PARKING RELATED POLICIES

Staff to review all related parking policies, fines and fees to ensure alignment with plan strategies.

Strategy 2

Provide support for the Plan.

I.e: Towing policy, Extraordinary Vehicles, Contractor Parking, Fees and Bylaw.

5) CONCLUSION AND NEXT STEPS

The Committee has incorporated a holistic, community wide approach in arriving at this Parking Plan and fulfilled its objective. More work is still ahead with each of the recommended programs and further committee work is needed as the plan rolls out within a realistic timeline and acceptable budget. We recommend next steps to be:

- Receive feedback on recommendations from Council and staff.
- Prepare a communication plan for sharing with the community.
- New Terms of Reference created for Parking Plan Implementation Committee.
- Committee to work with staff on the design and implementation of the programs.
- Move forward with implementation of certain programs as quickly as possible based on feedback.
- Committee to complete the map parking zones throughout the village.

The committee recommends that the Village's parking needs be continually reviewed to incorporate current and future parking needs and requirements based on dialog with residents and stakeholders.

6) RESOLUTION

A motion to receive the Parking Plan and for staff to draft a new Terms of Reference for the Parking Plan Implementation Committee.

A) APPENDIX: PARKING PLAN COMMITTEE TERMS OF REFERENCE

Purpose of Committee

To prepare a Village of Lions Bay Parking Plan and bring forward to Council for consideration.

Establishment and Authority

Section 142 of the Community Charter provides Council the authority to establish Select Committees “to consider or inquire into any matter and to report its findings and opinion to the council.” Council, at the September 15, 2015 Regular Meeting of Council, resolved to create a Select Committee to advise Council on the establishment of a Parking Plan.

Composition

The Committee shall be composed of one member of Council (the Chair), two to three members of staff (Chief Administrative Officer, Public Works Manager and/or Fire Chief), and four members of the public. Council shall review applications for this committee from members of the public and shall have sole discretion as to appointments.

Term

This committee shall conduct its research and consider the findings and provide a recommendation to Council no later than March 1, 2016.

Meetings

The Committee shall meet monthly on the fourth Monday of each month at 7:00 p.m. in the Council Chambers or as otherwise agreed. Meetings shall follow procedure as established in the Community Charter and the Village of Lions Bay Council Procedure Bylaw 476, 2015.

Committee Role and Responsibility

The Committee shall provide a recommendation to Council on the development of a Parking Plan. The recommendation should incorporate a holistic, community wide approach and consider input from residents, recognize the current parking inventory, and understand the costs of infrastructure and enforcement.

Guiding Principles

The purposes of a Parking Plan, and the guiding principles the Committee will use in development of recommendations, are as follows:

- The plan will address and prioritize safety
- The plan will reduce ambiguity in parking availability and signage
- The plan will incorporate community needs
- The plan will incorporate visitor needs
- The plan will not compromise infrastructure (road sides, etc.)
- The plan will provide fair and equitable access to parking and will not give preference to any person

Staff Role and Responsibility

Assist the committee with information and guide them to a recommendation that is compatible with bylaws, resources, and infrastructure, and bring forward committee recommendations to Council Meetings for consideration.

B) APPENDIX: WORK METHODS

The Committee's approach focused on collecting as much existing use information as possible, to come up with a profile of existing parking activity in Lions Bay.

Key Questions the data was intended to answer included:

- a. How much parking is available for different user-groups, including residents, contractors and visitors?
- b. How are motorists directed to parking?
- c. To what extent is the existing parking being utilized?
- d. What has been recommended in the past and still not implemented?

The Committee quantified parking concerns:

- a. Parking at Beach Lot, Kelvin Lot, Bayview/Mountain/Sunset and highway interchange at Brunswick are the key seasonal hot spots.
- b. Visitors to the beaches, marina and hiking are utilizing free parking spots not limited to residents only.
- c. Some properties are using street parking for overflow residential parking also creating hot spots for complaints.
- d. Discrepancies with existing signage create ambiguity.
- e. Increased enforcement during peak times is a common request.
- f. Lack of parking bylaw enforcement year round.

Current parking supply and demand.

- a. The parking inventory includes all on-street spaces and any off-street spaces in lots. Private property was excluded.

Parking Signs

- a. Committee members document current signage in a section of Lions Bay. Photos and information from each member revealed some inconsistencies covered in a separate report.
- b. Attached report provides a list of ambiguities with signage.
- c. Inventory of unused signage
 - i. The Village Works department had purchased signs that are unused.
- d. Parking Passes and Pass
 - i. Blue Visitors parking Passes issued by the marina
 - ii. Event or guest parking Passes issued by the office and on-line
 - iii. Annual Residential parking Passes issued to property owners

Previous Parking Plans and Reports

- a. The committee considered recommendations from previous parking plans and reports. All available parking reports were compiled and issues sorted from previous years with an indication of what had been implemented.
- b. A review of resident comments from previous reports

SURVEY

- a. The committee surveyed residents and received 289 responses, included in an Appendix.

C) APPENDIX: SURVEY OF EXISTING PARKING SIGN INCONSISTENCIES

Re: Updated Parking sign inconsistencies and recommended wording from other communities

DATED: January 7, 2016 To: Parking Committee from Ruth Simons

1) Parking for residents only –

- a. Majority of signs are P with green circle – “Resident Parking Only”
 - i. Recommendation: All signs to be consistent. One sign on north end of Sunset – no parking symbol in red and “Residents parking only”

2) Parking conditions –

- a. Two locations have “Harolds Towing” – Upper Bayview and Mountain Drive Cul-de-sacs. Recommendation: - Replace with Towing image on No Parking, or replace with Payless Towing signs.
- b. “TICKET AND TOW FOR ILLEGAL PARKING VILLAGE OF LIONS BAY TRAFFIC BYLAW NO. 219” – Sunset Drive North.
 - i. Recommendation #1 – looks like new numbers were removed should be 413
 - ii. Recommendation #2 – Replace all four signs with this message with “Parking is strictly enforced. Vehicles may be ticketed and towed”. Currently signs at entrance to Brunswick and lower Lions Bay say “ticketed or towed”.
- c. “No Parking 10:00-8:00 – bylaw 219” – Kelvin Grove parking lot. Recommendation – 219 changed to 413 (Traffic and Parking Bylaw) – Bylaw 219 was repealed.

3) Cul-de-sacs

- a. Recommend all Cul-de-sacs have No-parking signs – i.e. Cloudview

4) Parking for people with Disabilities

- a. Recommend – sign at Village Hall referencing “handicapped” be replaced with same sign on Lions Bay Avenue for consistency and simplicity with other communities.

5) 3 hour maximum parking time limit on “Visitors Parking Only” in Lions Bay parking lot to be consistent with Kelvin Grove Parking Lot.

6) 3 day maximum parking limit be imposed on parking permits issued by Lions Bay Marina to be consistent with Bylaw as recommended.

7) The wording of “Residential Parking Pass” issued by Village Office to all residents is consistent with signage and should read “Resident Parking Permit”.

D) APPENDIX: METER PARKING REPORT

a) REMOTE OR VIRTUAL PAY PARKING

Multiple combinations of remote- or virtual-pay and meter-pay solution were investigated. In the Lower Mainland, use of virtual-pay solutions runs between 15 and 50% of all paid parking, with meters for the balance, roughly evenly split between credit card and coin use. If a location is a regularly visited destination (like downtown Vancouver, or Lions Bay Beach), virtual-pay use may be higher.

 The  offering has the highest market penetration in Canada and is the de facto standard. The offering is quite simple: for a \$1000 start-up fee covering signage and back-end setup, users with the Pay-By-Phone smartphone app can pay for parking at Lions Bay lots using a specific lot number that defines any charge structure desired. Parkers not wishing to use the app can call a toll-free automated voice-recognition system to pay by credit card (on the *municipality's* merchant account). There are no monthly operating costs other than a \$100 minimum charge and Lions Bay keeps all revenue other than a \$0.35 per transaction convenience fee over the minimum. Enforcement is simple too: an Enforcement Officer securely logs in with a smartphone or tablet for a list of valid parkers--all others are issued parking tickets. The Committee recommends that PAY BY PHONE is contracted to provide virtual- pay service, integrated with the hardware metered solution below.

b) HARDWARE METER

To accommodate the average 50-85% of pay parkers who do not use a virtual-park solution, or who do not have or wish to use a phone to use the remote-pay app, a hardware meter solution is required, to take payment by credit card (in general, 85% of BC usage) and coins (15%).

Meters cost \$11,000-14,000 to buy outright, but multiple lease, rent and revenue share options are available. Meters are solar powered with cellular modem data connectivity. Monthly operating costs are around \$100/mo. for data connectivity and printer tape.

Multiple hardware solutions were reviewed. The Plan recommends use of the Luke II meter manufactured in BC by T2 Systems. This unit is available direct from the manufacturer, through distributors, and through turnkey solution providers. Enforcement is again simple: the Enforcement Officer prints a list of valid parkers' license plates out of the meter and tickets the others. Pay-By-Phone can be integrated to T2 Systems's IRIS management platform, to provide a single list. The Plan recommends that the municipality use T2's preferred solution provider Impark for a turnkey hardware and enforcement solution in the initial phases:

- i) Best-practice layout and (re)marking of lots
- ii) T2 Systems is willing to offer a two month no obligation trial of three Luke II meters through their unique relationship with Impark, with only installation, back-end setup and cost of supplies to be covered upfront. If meters prove successful, they can be rented.

Metered parking can be pay-by-plate, pay-by-stall, and pay-and-display; not all meters handle all approaches, although the Luke II does. Pay-by-plate is recommended as the accepted best practice for compliance, convenience and fairness. To coincide with enforcement by pay-by-plate, Annual Passes thus need to be at the back of the vehicle so that they can be seen by the Enforcement Officer.

- iii) Meter installation on pre-cast concrete pads, provision of carefully-worded signage, and backend integration to the T2 Iris management platform
- iv) Use of the Iris Android app running on the enforcement officer's smartphone or tablet to easily flag overstay or unpaid parkers; the app provides for photographing the offender to provide an evidence trail. Initially ticketing is by handwritten tickets.
- v) Use of Impark to process tickets. In future phases T2 supplies a tool integrated to Iris that prints the ticket on an inexpensive belt-mounted blue tooth printer, and uploads the data to the enforcement tool.
- vi) Collection of unpaid tickets by Impark to remove the onus from municipal staff.

E) APPENDIX: CURRENT PARKING PASSES/PERMITS AND PRELIMINARY NEW DESIGN

CURRENT PARKING PASSES AND PERMITS



This card must be posted in a conspicuous place


THE MUNICIPALITY OF THE VILLAGE OF LIONS BAY
EXTRAORDINARY VEHICLE PARKING PERMIT

PERMIT # 15-01
VALID : Jul – 2015 – Jun 2016

Location/s: 425 Bayview

Date Issued: July 9 2015

Issued to: Bruynesteyn

Issued By: Nikii Hoglund, Public Works

This card must be posted in a conspicuous place


THE MUNICIPALITY OF THE VILLAGE OF LIONS BAY

DAY PARKING PASS
Valid for Lions Bay Parking Lot
PLEASE DISPLAY THIS SIDE UP ON DASH

Valid from: _____ **To:** _____
Issued by: _____ **I have read the attached regulations**

PASS No. 4

EVENT PARKING PASS
VALID FOR "RESIDENT ONLY" ZONES
ALL BYLAWS & PARKING RESTRICTIONS MUST BE OBSERVED

For (Day, Date)
Name & Address of resident or event


THE MUNICIPALITY OF THE VILLAGE OF LIONS BAY

FILMING PERMIT

PERMIT # 15-03
VALID ON: May 17, 2015

Location/s: Brunswick Pit

Date Issued: May 13, 2015

Issued to: Capital Media Company Inc.

Issued By: Hayley Cook, Filming Liaison

This card must be posted in a conspicuous place during filming

LIONS BAY BEACH PARKING PASS

Notice to Purchasers of Blue Parking Passes

Please be advised when parking in the gravel lot above the railroad tracks that you require a blue parking pass. The first six parking spots on the left are reserved. Parking there may result in a ticket.

Observe all parking restrictions

Please note these blue passes are not valid in the Marina parking lot. You will be towed.



THE MUNICIPALITY OF THE VILLAGE OF LIONS BAY

DAY PARKING PASS - \$10.00

Valid for "Resident Only" zones

PLEASE DISPLAY THIS SIDE UP ON DASH

For one day only: _____

Issued by: _____

PRELIMINARY DESIGN ELEMENTS



Affix to left rear bumper or outside lower left rear window of correct vehicle: clean area, peel off back and carefully place, pressing out bubbles from the center to the edge. Be sure of alignment: removal will VOID (replacement any time, \$5.00).



F) APPENDIX: PARKING SURVEY

Village of Lions Bay Parking Survey

January 2016

Powered by  SurveyMonkey

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Executive Summary

Residential Single Family Dwellings in Lions Bay	523
Residential Vacant (est.)	41
Strata	26
Other	1
Total	591

A Total of 289 residents completed the survey.

Of these, 275 completed the survey online

14 completed the paper version and this data was added to the online survey data.

Executive Summary

Key Trends

- **No problems** on average for residents parking on their street or in the village during low season. Guest parking on streets was also not a problem during low season.
- **Slight problems** on average for residents to find parking on their street and in the village during high season. Guests too, have slight problem finding parking on resident's streets during high season.
- **On average**, it was noted that increased volume of visitors during high season poses a slight problem for street parking during high season, and a slight problem for guests to find street parking during high season.
- **On average**, it is sometimes a problem to find parking at known hiking sites in the village and at the beach during high season for both residents and their guests.
- **It is often a problem** on average for guests to find parking at beaches during the high season.
- **Most respondents** indicated that they do not support a year round metered parking system for Visitor Parking lots in Lions Bay: 55.19% "No"; 29.51% "Yes"; and 15.30% "Uncertain."

Thank you

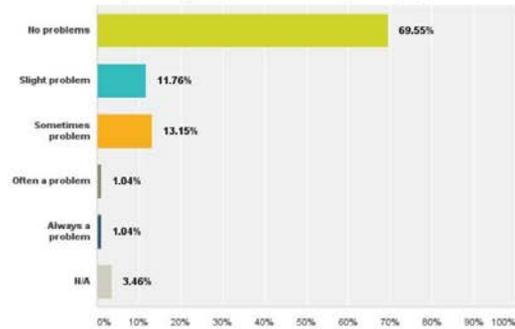
Street: Participation

Village of Lions Bay 2016 Parking Survey - Participation

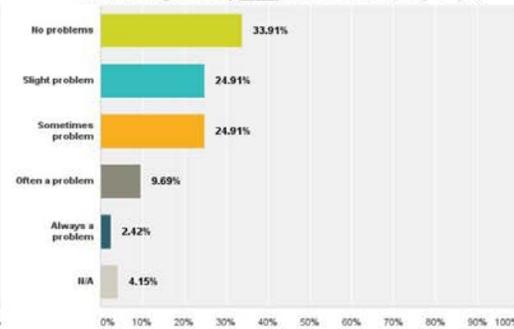
Street Name	Properties/Street	Survey responses
ZONE 1		# (%)
Bonwood Road	37	18 (0.23)
Mountain Drive	48	28 (0.03)
Timberleg Drive	20	9 (3.11)
Sunset Drive	21	14 (4.54)
Crystal Falls Road	3	0
Glenvale Ave	3	1 (0.35)
TOTAL	132	71
ZONE 2		
Bayview Place	15	10 (3.48)
Bayview Road	53	32 (7.81)
Upper Bayview Road	28	20 (6.92)
Shawnee Road	12	8 (2.68)
Center Road	8	1 (0.35)
Constance Road	18	5 (1.73)
TOTAL	132	64
ZONE 3		
Chickadee Place	4	1 (0.35)
Hughes Place	10	4 (1.38)
Oceanview Road	54	32 (11.07)
Oceanview Place	8	8 (2.68)
Parsons Road	31	11 (3.81)
Parsons Place	8	7 (2.42)
TOTAL	113	61
ZONE 4		
Chickadee Place	6	5 (1.73)
Hervey Place	32	13 (4.56)
Lions Bay Ave	30	12 (4.15)
Seawater Place	28	13 (4.35)
Southern Place	3	1 (0.35)
TOTAL	96	44
ZONE 5		
Johns Creek Way	48	21 (8.35)
Penwinie Place	11	3 (2.77)
Swallowwater Place	15	8 (2.77)
Tillicott Way	17	8 (2.77)
TOTAL	91	40

Parking Availability in the Village - Comparison of Low and High Seasons (289)

6) Please rate your ability to find parking in the Village during low traffic season. (Oct.-April)

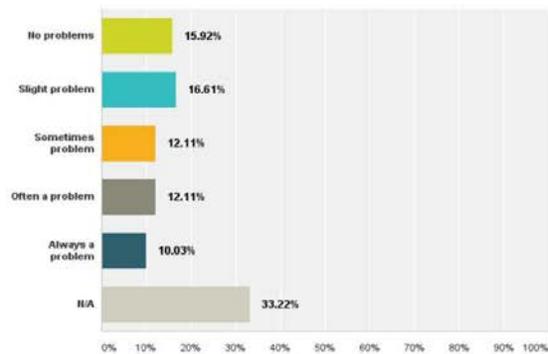


7) Please rate your ability to find parking in the Village during high traffic season. (May-Sept.)



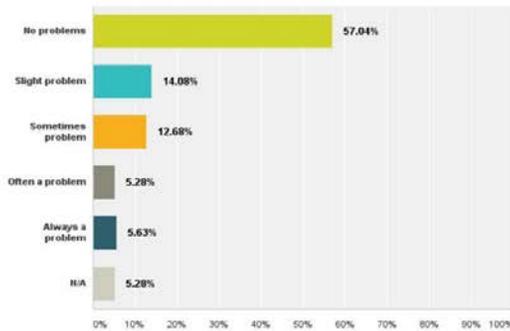
Parking Availability in the Village During Peak Hiking Season

8) Please rate your ability to find parking at known hiking sites in the Village during peak hiking season. (May-Sept.) (ie: Brunswick Access, Oceanview Road Access, LB Elementary School Access, Sunset Drive Access)

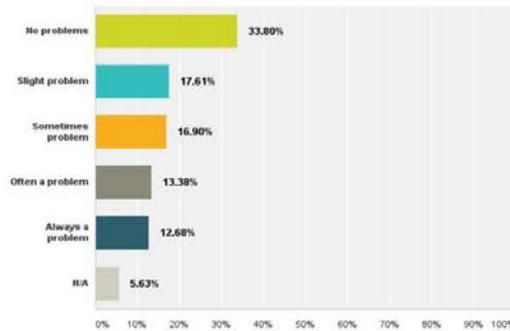


Parking Availability for Guests - Comparison of Low and High season (284 – 5 skipped)

9) Please rate your Guest's ability to find parking on your street during the low traffic season. (Oct.-April)

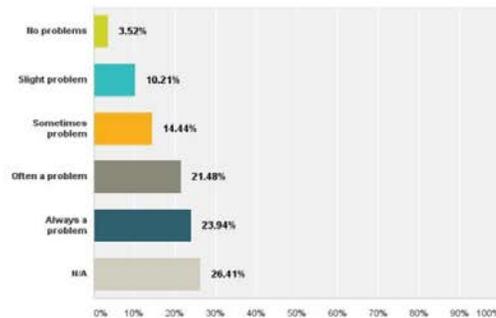


10) Please rate your Guest's ability to find parking on your street during the high traffic season. (May-Sept.)

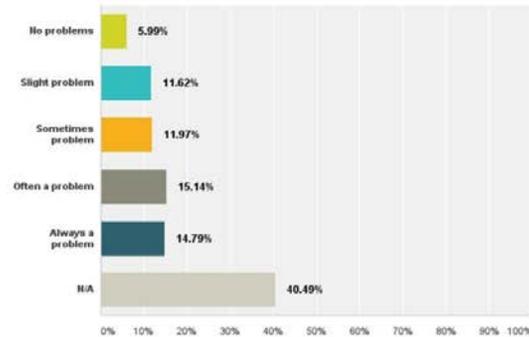


Parking Availability for Guests (Beaches and Trails) High season (284 – 5 skipped)

11) Please rate your Guest's ability to find parking at any of the beaches during the high traffic season. (May-Sept.) (Brunswick Beach, Lions Bay Beach, Kelvin Grove Beach)

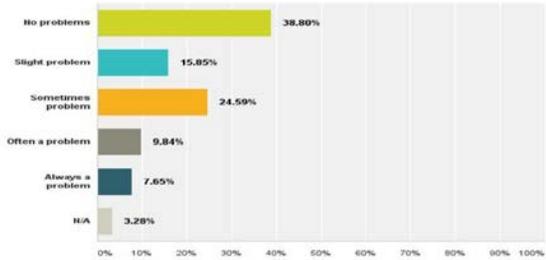


12) Please rate your Guest's ability to find parking at any of the known hiking sites in the Village during peak hiking season. (April-October) (ie: Brunswick Access, Oceanview Road Access, LB Elementary School Access, Sunset Drive Access)



Impact of High Traffic Season on Your Street (183 responses)

13) The high traffic season (May-September) is a time of increased volume of visitors and visitor vehicles in the village. How does this impact parking on your street?

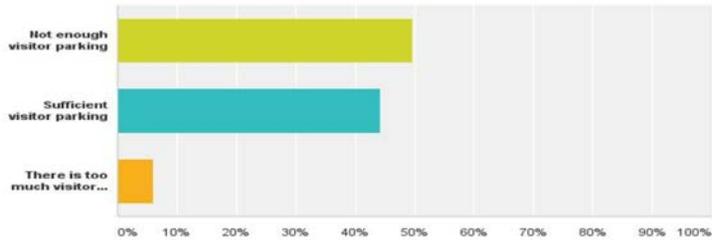


Streets problems:

- Brunswick Road
- Lions Bay Ave
- Seaview Place
- Bayview Road
- Mountain Drive

Quantity of Visitor Only Parking in the Village (183 responses)

14) Please rate the quantity of visitor only parking in the village. (beaches, hiking trails, cafe, etc.)



Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Beach parking (Lions Bay Ave, Brunswick and Kelvin Grove)

- The parking lot at Kelvin Grove beach is often inundated with people walking along the beach to the cliffs. They often leave garbage around. Maybe guest parking should be paid for and monitored at this site. It would be nice if the council could also stop that god-awful houseboat being moored at Kelvin Grove beach it is attached to a cluster of other floating objects and presents a real eyesore at that location
- there should be no visitor parking by the beach park. this would save wear and tear on our beach park & its septic system. the Marina parking should be for boat owners ONLY streets including lions bay ave, seaview, cloudiview and park and ride should be closely monitored
- Beach season is a nightmare. Visitors fill the lots and park anywhere else they can find. Leads to unsafe driving and danger to pedestrians. Also, increased garbage, etc. in Lions Bay.
- Increase beach parking for visitors at all beaches (x6)
- Lions Bay Beach parking (similar comments x 21)
- Kelvin Grove Beach parking (similar comments -16)
- Brunswick Beach parking (similar comments x22)
- Beach parking along Lions Bay Ave and Seaview Place and deal with the Marina parking overflow issue. The Marina shouldn't be allowed to give their guests parking passes for overnight and on long weekends on Seaview place to go away on boat for days at a time. The marina should provide its own parking for it guests on its own property. It is after all their business. Also deal with hikers parking at Sunset and along Mountain drive, perhaps they need a parking lot provided like at the school, (maybe at the pit) and not allow parking on the side of the road. What about the fact that some boulevards have been very nicely landscaped but takes away from being able to park on them . Is this even allowed? Boats and trailers parked on boulevards during summer and also off season should also be dealt with in accordance to parking bylaw.
- Beach parking along Lions Bay Ave and Seaview Place and deal with the Marina parking overflow issue. The Marina shouldn't be allowed to give their guests parking passes for overnight and on long weekends on Seaview place to go away on boat for days at a time. The marina should provide its own parking for it guests on its own property. It is after all their business. Also deal with hikers parking at Sunset and along Mountain drive, perhaps they need a parking lot provided like at the school, (maybe at the pit) and not allow parking on the side of the road. What about the fact that some boulevards have been very nicely landscaped but takes away from being able to park on them . Is this even allowed? Boats and trailers parked on boulevards during summer and also off season should also be dealt with in accordance to parking bylaw.
- Increase quantity of non-resident parking at beaches and hiking sites so the village appears less hostile to non-residents.
- Rescind requirement for paid guest parking passes to park on most street

Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

- Increase parking near entrances to trails and the beach for visitors and residences but don't make it residences only. If a person buys near a trail head or near the beach they should expect extra traffic and parked cars. By blocking parking in these affected areas the traffic just moves up or down the street to other areas where parking and sight lines are often worse because there is no proper parking infrastructure available. It just moves the problem to someone else's 'backyard'. Parking at the school adds to noise and litter as hikers or beachgoers try to walk to their intended destinations. More often than not the current reserved residence parking is empty but further down the street there are cars all over the boulevard as they try to find parking somewhat close to the trail head or beach. Put the parking where it is meant to be and if the residences near the entrances don't like it why did they buy a house there. Or do they want a private beach or park for their exclusive use. The houses on Bayview Road for example have no private residence parking supplied for them on the street. In fact there are no village parking spaces for anyone whether hiker or residential in Bayview Road but there are no complaints or demands for reserved residential parking as far as I know. So put the parking for everyone back in the areas where the parking should be and let residents, guests and visitors all be allowed to share the spaces.
- We would like to park at Brunswick to go swimming. There is no parking available. Brunswick residents can park at the Lions Bay beach park though.
- Beach season is a nightmare. Visitors fill the lots and park anywhere else they can find. Leads to unsafe driving and danger to pedestrians. Also, increased garbage, etc. in Lions Bay.
- There should be no visitor parking by the beach park. this would save wear and tear on our beach park & its septic system. the Marina parking should be for boat owners ONLY streets including lions bay ave, seaview, cloudiview and park and ride should be closely monitored
- Expand parking areas near trails and beach areas. We are embarrassed at how unfriendly Lions Bay is to our guests that visit us. Surely there is some way we can efficiently add spaces to existing areas, maybe angle parking and stop with all the no parking everywhere.
- Lions Bay Beach 2. Sunset 3. Mountain View 4. Reduce the 2 handicap parking spaces at LB Beach to 1 space.
- Possibly minor problems at beach access parking and trail head parking. Otherwise this exercise is a waste of time and money
- existing lots and designate for visitors and residents Kelvin railroad lot Brunswick
- Develop a consistent policy to manage visitor parking during the high usage season. The hiking trails attract significant numbers of people and usage of those trails should be managed as well, particularly as fire risk will increase due to our hotter drier summers. A parking fee for visitors would probably assist in doing this.

Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Visitor parking

- Visitor Parking: Encourage more responsible parking by visitors by additional enforcement or signage.
- Allow visitor parking on the street by the beaches. Everyone on those streets have their own lane parking!
- I feel visitors should be allowed to park in front of property of their home they are visiting. The current situation discourages families to have guests. this Christmas will
- Parking for visitors planning on hiking the Lions
- excessive visitor parking for short term rental housing be a problem for us with 4 additional cars for December 24th.
- Address parking for visitors at the beach and entrance to the hiking trails
- Visitor parking near parks and expanding free parking for non-residents visiting to go hiking, etc.
- need time limits on visitor parking
- More visitor passes offered to residents; year round meter/parking system at trail heads
- Lack of Visitor parking at Lions Bay Beach –(8 responses)
- Need Pay-visitor parking –(12 responses)
- Increase parking near entrances to trails and the beach for visitors and residences but don't make it residences only. If a person buys near a trail head or near the beach they should expect extra traffic and parked cars. By blocking parking in these affected areas the traffic just moves up or down the street to other areas where parking and sight lines are often worse because there is no proper parking infrastructure available. It just moves the problem to someone else's 'backyard'.
- provide more parking spaces for visitors who would like to be in the village for a few hours (not boat owners who stay for several days)
- More visitor spots allocated in BOTH Beach park and Kelvin Grove parking lots

Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Signage and Communication

- Signage to direct "guests" hikers to appropriate parking as they enter the village BEFORE they reach Sunset. Direct them to appropriate parking.
- clear signage identifying areas open to residents, guests and/or visitors on Cloudview Place.
- Improve signage on fringes of high volume areas. More frequent towing of violators to show bylaw
- Clear signage and lines in lot.
- Mountain Dr there several problems the one that I find most annoying is parking around and near the blind bend on Mountain DR leading up Sunset there are many occasions while passing parked cars that forces you into the wrong with vision restricted in either direction stop all parking from Sunset to Bayview Dr on either side of the road unless both front and rear wheels are of the road mirrors would help on the blind corner in both directions
- Zone 4 gets a lot of visitors parking on the street to access the beach. I'd like to see resident parking only signs on Seaview for sure
- Clear signage, clear communication, appropriate and helpful hiring of staff, fix the problem areas without punishing residents
- Signage and enforcement. Investigate metered parking.
- Provide consistent and visible signage for no parking areas. Eliminate resident parking only for village event days.
- We are seeing increased problems with cars parking along Kelvin Grove (north of the bridge) so they can gain access to the beach. They drop off their crowd at the beach and walk all the way down. There needs to be more no parking signs along Kelvin Grove, especially north of the highway bridge.
- Restricting the limit of resident passes: somehow tying the pass to the license plate. If you have more than two cars, you have to accommodate the extras on your property, and not in front of neighbors' homes.
- Less ticketing, clearer signage, more hospitable parking for visitors to the village.
- Just be sure there is clear signage for visitors as to how and where to park
- Making the rules clear ie there are no posted parking restrictions on Cloudview yet cars get ticketed a monster truck is frequently parked for weeks at a time hindering traffic and visibility
- Lions Bay Park The Lions Trail - Headend Lions Bay School Parking Lot Resident only parking signs throughout the village
- Directions for hikers (at the entrance of the village) letting them know where to park – x8
- Be more welcoming and friendly. Bowen islands signs are so lovely and funny, ours are full of don't and negativity!
- I'd be open to having more parking spots for visitors at the Lions trailhead on Sunset (the current amount seems a bit stingy). I'd also love to have more obvious signage on the road by the school or on Mountain Drive directing Lions hikers to park there. Currently so many of them end up driving all the way up to Sunset and then driving around both cul-de-sacs looking for parking in vain, asking for us for advice, and making it hard for the kids to bike safely.

Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Enforcement -Ticket & Tow

- Parking enforcement (similar responses – 5)
- Encourage enforcement of parking bylaws evenly and consistently
- Enforcement at peak season/beach parking.
- Towing of illegally parked vehicles (similar response -4)
- Enforcement of parking bylaws, especially residents and their guests.
- enforcement of existing signs' messages i.e. bylaw enforcement officer full-time presence.
- Strongly enforce current available parking by ticket and tow. This includes "after hours."
- Get rid of the insensitive parking supervisor(he gives tickets to people from the village with little children then immediately parks in a disabled car park. He did not look disabled to me)
- Enforcement for cars without Lions Bay parking stickers.
- Investigating the opportunities pay-by-phone parking offers. Minimal infrastructure costs compared to meters and a good revenue source for the village!
- Bylaw enforcement. More efficient use of spaces, designated diagonal and not parallel parking by the beach.
- a good bye law officer who turns up....
- Enforcement at beach. Ticket person who have not paid for a pass or park poorly. These funds should support our beach.
- Put the money into year round bylaw enforcement to generate revenue. Parking meters may see increased costs due to malfunction, vandalism, theft etc. Most residents have large driveways they should be utilizing before relying on street parking. Ticket and tow. I don't see how it is possible to increase parking availability around the beach areas for residents. Visitors already have a limited lot. But all signs should be enforced right away. I've seen cars illegally parked in the summer for days.

Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Resident Parking

- Educate residents to make sure their visitors (or themselves) don't block adjacent driveways or pathways for pedestrians;
- Ensure enough resident parking access.
- Private home owner did always have 2 parking spots at the top or the bottom for personal uses. - should still be allowed in bad weather - I have trouble on the driveway.
- Ask home owner not to block access to street parking for residents
- Do away with event parking fee for guests of residents
- Re-establish parking on both sides of the street on Stewart Road.
- Residents: Educate residents to make sure their visitors (or themselves) don't block adjacent driveways or pathways for pedestrians; Visitor Parking: Encourage more responsible parking by visitors by additional enforcement or signage.
- Assume question 15 allows for residents with decals to park at the meter for free? If not my answer is No
- Create street parking on Bayview road
- Encourage people to park on their own property
- The houses on Bayview Road for example have no private residence parking supplied for them on the street. In fact there are no village parking spaces for anyone whether hiker or residential in Bayview Road but there are no complaints or demands for reserved residential parking as far as I know. So put the parking for everyone back in the areas where the parking should be and let residents, guests and visitors all be allowed to share the spaces.
- Parking at the school adds to noise and litter as hikers or beachgoers try to walk to their intended destinations. More often than not the current reserved residence parking is empty but further down the street there are cars all over the boulevard as they try to find parking somewhat close to the trail head or beach. Put the parking where it is meant to be and if the residences near the entrances don't like it why did they buy a house there. Or do they want a private beach or park for exclusive use.

Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Metered Parking

- Implement paid parking for non resident or non guests. Kelvin Grove /Lions Bay Beach are. MIN charge \$35/day NO HOURLY PARKING.
- Metered parking at beach and hiking access points
- Either seriously limit parking spaces or charge at least \$20/day for visitors to use the beaches and hiking trails. Also, gather statistics at each site to measure the frequency and times of visitor parking, so that long range solutions could be assessed based on factual data.
- The beach area should be for residents only. Pay parking should be in effect for visitors and the revenues from visitor parking should go to general revenues.
- The parking lot by Lions Bay beach. The visitor parking could perhaps have a 3 hour parking limit to allow for more visitor use. Often the same vehicle is parked there all day.
- Metered parking at all beaches and hiking entrances. Create more parking spaces and meter visitor parking
- Paid parking for visitors, free parking for residents at high traffic areas
- At parking lots i.e. beach, school parking lot allow visitors to park but ensure they pay e.g. with the use of year round metered parking that accept credit cards and cash. For street parking, although this is not an issue on my road I do feel sorry for those residents on the hiking/beach access points, as there are not enough guest spaces, resident guests should not have to pay to park. Give all residents 2 guest parking passes that can be used anywhere in the village.
- Metered visitor parking and towing offenders . Hikers can buy day long or overnight tickets only in designated parking spots. The offenders that park in no designated spot, should be towed
- A parking fee for visitors would probably assist in doing this.
- No metered parking, more common sense by-law approach, not terrorize residents. Railroad lot always full because of marina customers, park overnight and all day, can we not have this parking space for the village. Why not angled parking like on Fire fighters Day. Make verge wider.
- Providing well marked "pay for" parking for visitors
- Assume question 15 allows for residents with decals to park at the meter for free? If not my answer is No

Emergency vehicles & safety

- Make sure fire lanes are left open for emergency vehicles.
- Safety concerns on parking around the Fire and Ambulance and Village Halls, municipal office, children drop off and pickup at school, bus stops.
- Develop a consistent policy to manage visitor parking during the high usage season. The hiking trails attract significant numbers of people and usage of those trails should be managed as well, particularly as fire risk will increase due to our hotter drier summers.
- A parking fee for visitors would probably assist in doing this.
- There are too many hikers' vehicles clogging up streets, parked haphazardly so that walking is dangerous and I worry about the fire hazard in the forest with so many people in the watershed.

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Q 16) Where do you feel Lions Bay Council should focus their immediate parking priorities for the upcoming high traffic season: May-September 2016?

Road and Pedestrian Safety

- I'd be open to having more parking spots for visitors at the Lions trailhead on Sunset (the current amount seems a bit stingy). I'd also love to have more obvious signage on the road by the school or on Mountain Drive directing Lions hikers to park there. Currently so many of them end up driving all the way up to Sunset and then driving around both cul-de-sacs looking for parking in vain, asking for us for advice, and making it hard for the kids to bike safely. I'd also love many more painted sidewalks around the village so we feel more comfortable letting the kids walk to school.
- Since we do not have sidewalks, people parking on the street are presenting a current hazard on Oceanview Road. It forces pedestrians onto the roadway. This would never be allowed to occur in other municipalities. We are opening the village up to litigation should we be sued if someone gets hit. We also do not enforce payment of our traffic fines, and the public knows this.
- Road safety and maintenance x 4
- I'd also love many more painted sidewalks around the village so we feel more comfortable letting the kids walk to school.
- Tidy up all the village trees and shrubs along roadside and overhanging the roads. I know of one area where the trees totally cover the road and when icy its awful.. I have slipped and my neighbor broke an ankle at this point. I won't walk by with my children. Its bad for drivers too. Its dangerous! (its also partly due to the excess water running down the street but that's another issue. Please do some serious pruning and gardening on village property.

Renters & Tenants

- Moving tenant parking off the street
- The following comment is for the entire year. Should focus on single family homeowners who do not provide parking on their own properties for their tenants. Most of the problems I encounter with street parking on Panorama Place are because of other people's tenants parking in front of our house such that guests/trades etc. are forced to park some distance away when visiting. I think home owners who have tenants should be required to provide sufficient parking on their own property for their and their tenant's requirements. It is not right for these owners to offload their tenant's parking requirements and make it the neighbor's problem. Perhaps consider a bylaw change that would require owners of rental suites to provide at their cost sufficient parking for their own and their tenant's needs on their own property
- Stop renters from parking on the streets. They are clogging up the roads. They are required to park on the property they rent from . Some on Isleview cause a lot of danger by ignoring the rules.

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18) Out of the list of potential parking solutions, please rank your TOP 10 in order of #1 MOST IMPORTANT to #10 less importance.

Please refer to attached colored matrix.

19) Please provide us with a ranking of what you perceive to be the TOP FIVE parking challenges in Lions Bay. Please rate only Five. (169)

Please refer to attached B/W matrix

Q 20) Additional comments or suggestions

Enforcement & Metered Parking

- ✓ The bylaw officer does nothing for Village good will . His people skills are lacking. His purpose is to serve the Village not offend and reprimand residents in their own neighborhood.
- ✓ By Law officer service must be scheduled for when the Village requires it. It must focus on prime parking abuse areas.
- ✓ Issue 3 parking passes per resident household so we have 1 for our guests. Event parking too difficult. Question 18 is very confusing.
- ✓ Priority should be ensured for residents and their guests. The Village should attempt to recoup some of the costs for bylaw enforcement through the collection of parking fees and tickets. Occasionally there is an issue with non-residents parking for long periods on Seaview when they go to Gambier or other locations in Howe Sound.
- ✓ No amount of laws and signs will have any effect on people's behaviour without proper enforcement.
- ✓ The by law officer seemed obsessed with parking but other bylaw issues are ignored...Sunday noise bylaw
- ✓ Our bylaw officer should be someone who understands and cares about our village and its people consistent with the spirit of our village. He should never be rude or say things like "you should get your eyes checked". He should not be more concerned about "rules" than the plight of the people he is dealing with. A bylaw officer who resides in lions bay and cares about our families would be preferred. Also, prior to this bylaw officer, if my first parked in the wrong place they received a note on the dash which was very kind and made it feel like I lived in the place I had chosen for its small community kindness. Once this bylaw officer started working in lions bay and we had several unhappy experiences with parking for ourselves, our guests and even our friends who live in lions bay sharing their stories, it has caused us to consider moving. It has been a MAJOR concern.
- ✓ I strongly suggest vehicle license #'s on parking permits. Mine was 'taken' from my car, and the NEXT DAY I was fined \$35 for a 15 minute visit to a friend on Sunset, even though the bylaw officer writing the ticket KNEV I was a resident. Nasty!!!
- ✓ Please do investigate the option of implementing pay-by-phone and app. Only infrastructure required is signage-- no meters need be installed. With good supervision, this could mean a decent revenue stream for the village!
- ✓ Please do not destroy the village spirit, this is not W. Van. NO METERED parking, more parking for guests, less enforcement, for the price of the bylaw officer maybe run a shuttle to the village centre/bus and back. Encourage people to walk to the beach

Q 20) Additional comments or suggestions

- ✓ The 'shopping out' of village ticketing and the absolute appalling hiring practice of staff and by law officer who are rude and punitive based on unclear signage and their understanding of the by laws (which are unclear at best) is not in the spirit in which Lions Bay operates. Council and more importantly staff should be embarrassed by this behavior as visitors leave thinking that our quaint village is an absolute joke. Mayor and Council are RESPONSIBLE for setting the tone for the village and that tone this past year is severely lacking.
- ✓ Some residents have paved the road in front of their homes for their guest parking but guests are getting fined. Can we have a signage indicating parking for residents of this address only? It would be nice, considering that we have paid personally for the paving of that spot.
- ✓ 1) Visitor parking should be restricted to a period reasonable for a visitor. Possibly a period of 12 hours or less. A period reasonable for visitor as opposed to long term parking. 2) Guest parking should be made available with the use of pre-purchased / printed parking passes. The pass should list the date, time, address and phone number of the resident who issued it. The pass should be valid for 24 hours from the time issued. 3) Computer generated parking passes should continue to be available (not everyone will have pre-printed passes available. 4) The reference to signage in parking areas indicating the by-law number are probably of little use in insuring conformance to the by-law. What would be more useful would be signage indicating how and for how long parking is permitted. 5) Towing should be restricted to vehicles that create an actual hazard as opposed to simply being in violation of the by-law. Towing might also be considered for repeat offenders or those who simply refuse to pay fines.
- ✓ Regarding parking for village events, I suggest that on those days and during event hours, visitors should be able to park on any road with the exception of fire access and fire hydrant areas.
- ✓ Suggest to better indicate alternative parking at areas where there is little visitor parking. For example put up a sign/map with directions to school overflow lot at the Sunset hiking trail access. This will avoid visitors driving up and down the street. Have residents report parking violations to the bylaw officer by phone. So the bylaw officer has to drive around less. Have camera/bylaw officer/police supervise the park and ride lot next to the highway by the bus stop/viaduct. Our car was broken into there. Set up 10 minute drop off spots close to the Kelvin Grove beach, especially for families.
- ✓ We need an option for towing cars within the village such as the works yard. This would allow the towing company to remove more than one vehicle per hour thus sending a stronger message to offenders. Often visitors come to Brunswick Rd and park illegally (sometimes in the middle of the street) and if ticketed it is still cheaper for them to pay the ticket than it would be to pay for parking especially when split between the 4-5 people in the car. You would know but many might not even pay it.
- ✓ If you attach license plates to parking passes, then you need to increase the number of passes available per household. Consider making beach parking on Lions Bay avenue slot rather than parallel parking. I'm sure you could make more room on the shoulder there.

Q 20) Additional comments or suggestions

Enforcement (con't)

- ✓ We need to enforce parking the way they do in Vancouver's West End and Kits. Word needs to spread that Lions Bay is STRICT with parking and bylaws.
- ✓ What is the sense of having parking laws when no one enforces them or only enforces those which aren't friends vehicles.
- ✓ Add "3 hour" parking limit for visitors at Lions Bay Beach Park
- ✓ please no towing of cars... bad to do this to people.
- ✓ There simply are not enough guest/visitor parking spaces available during the high season at the beaches and trail heads. While we are a welcoming community the Village is for Villagers first. Parking is limited. This means that visitors who use our amenities should be using transit or be prepared to park in an environment where ticket/towing is done aggressively.
- ✓ On certain days such as Art in Garden event the bylaw officer should not work, you cannot promote an event and ask people to support it and then give them a parking ticket because the parking signs were vague or ridiculous No Parking signs in affect so you couldn't actually park near some of the participating gardens.
- ✓ SHOULD BE "NO PARKING EXCEPT RESIDENTS" SIGN(S) PLACED AT CLOUDVIEW PL!!!! OTHERWISE YOU CANNOT ENFORCE
- ✓ One thing that stands out to me is that even residents seem to be willfully ignoring the parking bylaws AND stop signs AND speed limits. Maybe we should eliminate Stop signs for Yield signs? Or maybe enforce the laws we already have.
- ✓ get rid of resident only parking. equal parking for all. less cost of enforcement, passes etc.
- ✓ Don't use the 2015 bylaw officer again.
- ✓ The ability to pay at the Lions Bay Marina and park on the gravel lot by the train tracks needs to be reviewed
- ✓ Get rid of the current enforcement officer (x4)
- ✓ The bylaw officer is extremely unpleasant. residents of lions bay getting parking infractions is frustrating when visitors are crowding up the streets. bylaw officer being rude about it is another matter.
- ✓ 1. comprehensively review current parking restrictions in village 2. adjust where needed after consultation with those affected 3. Consistently enforce all year and not turn a blind eye to persistent offenders.\There should always be some free parking for visitors to create a welcome to village feeling the same way Lions Bay residents appreciate free parking when visiting other locations..

Q 20) Additional comments or suggestions

Resident Parking

- ✓ I do not have any parking concerns within the village. This exercise, it appears, is driven by a few residents with particular parking concerns relevant to them only. Many residents on Panorama Road and Panorama Place have to park on street because some residences do not have private driveways. As far as I am aware there has not been any difficulty or bad feeling arising from residents (and others) using the roads for parking. We all accommodate each others' needs. I feel strongly that the people in the village who feel that parking is an issue, apart from a possible tiny majority who live at the trail head or near the beaches and who MAY be negatively effected by a lack of parking, really need to understand the concept of sharing. Perhaps a gated community might be a better choice for these few. In my experience, the only people who have created a parking problem are a few residents of Brunswick Beach and Tidewater who have made it abundantly clear to me and other residents of my acquaintance that they do not wish " residents from other parts of Lions Bay to park in, or visit, their areas. We have been told "we are not welcome." In my view, there is no problem with parking in the village that a little largesse and generosity would not solve. This survey is a complete waste of time and money, in my opinion.
- ✓ Residents should be required to have, and to use, off-street parking for their own vehicles
- ✓ Lions Bay resident's concerns first.
- ✓ Residents plant grass and shrubs over designated parking areas to deliberately prevent parking
- ✓ I had my parking area widened on the road many years ago as my husband could only have his scooter loaded there. Too steep a driveway now when icy we use it.
- ✓ What is needed is better street parking provisions for LB residents and our guests and less access to beaches and parks for non Lions Bay residents ie scuba divers who use our beach/park facilities.
- ✓ We need to be seen as a friendly community not a police state. In our neighborhood we are affected by Hikers is peak season - they are a peaceful group - all they need is parking - they typically do not litter nor abuse the area - all they want to do is hike in our beautiful area - we should enable them.
- ✓ Suggest all parking is signed Resident Only from 1 or 2am to 7am to help control street parking like they do in the cities. We have too many different signs. The parking enforcement should be able to pay for itself if the by-laws are changed and tickets issued to people parking overnight without permits. One side of the road only parking for narrow streets so emergency vehicles can get through and no parking should be enforced in cul de sacs so people can turn around (garbage, oil and propane trucks have a terrible time).
- ✓ On Isievu there is one lane only above bridge because of large rock at bottom of a residence and cars stick out and don't move into a proper park close to ditch. Need to find a way to accommodate visitors at our home. Often in the summer when we have guests over for a barbeque there is no where for them to park. Same if we want to sit at the beach.

Q 20) Additional comments or suggestions

- ✓ Parking Problems: NO PARKING ON THE UPHILL SIDE OF STEWART ROAD The primary problem with parking in my area is the decision made earlier this year by Lions Bay Council and the Fire Chief to eliminate parking on the uphill side of Stewart Road. We have lived here for more than thirty years and this is a new, and in my opinion, unnecessary regulation. However, there do seem to be more cars on Stewart Road now than before; that is partly because, in some instances, there are more than 2 vehicles owned by the primary residents. Also, some homes now have suites with tenants who have a car or 2 cars. Nonetheless this was mostly working out. Occasionally some residents or contractors or guests may not have parked far enough off the road. I have seen this happen on both sides of the street. This could impede emergency access BUT could be clarified by painted lines that designate the area in the centre of the road that must remain clear. This is a cul-de-sac and not a major thoroughfare so two wide lanes are not needed – only a sign or two as a reminder to keep the centre clear. Residents should get two parking permits as they do now and should have one additional permit if they have a legal suite. We should not need a permit for every guest that is here for the night or week or month. But I also don't think cars without a permit should be allowed to park on the street ad infinitum so that is a bit of a conundrum. OTHER PARKING PROBLEMS I do not live in an area that is affected by problems during the high traffic season but Lions Bay residents should be given parking priority so resident only parking in those areas are necessary. Do NOT implement metered parking!
- ✓ The parking regulations on Stewart Rd were changed after 30 years of working! Now only one side of the streets allow parking and residents have now made room for their vehicles cutting dozens of mature trees and effectively reducing the area for the fire truck if one uses the paved area to park. Needs immediate revision, or enlargement of the paved area as promised.
- ✓ The issue in our neighborhood is the number of vehicles per household that park on the street e.g.: 2 person household with 4 cars, 3 person household with 4 cars. The other issue is the misuse of resident parking permits: the White WesPac Electric van parks every night all over Lions Bay with a pass, but the owner moved to Squamish years ago (his insurance doesn't let him drive it beyond Lions Bay so he parks it each night in in front of people's homes and take his own car): how can he have a pass? The solution: 2 passes per household with license plates on them. If you own a fleet of cars, you have to make room on your property, not in front of others' homes. On the beach scene: there will never be enough parking for guests or residents, so the current limit just means we have to walk and there's nothing wrong with that.
- ✓ Some boulevards (already weed infested, rutted and unsightly) could be paved to allow convenient off-road parking.
- ✓ We have spaces for 4 cars on our property and almost never use the street to park unless we have an event with multiple guests arriving. Most of the time there are no significant issues (for us) regarding parking on our street (Isleview).
- ✓ I think there should be 3 passes per residence instead of two. Lions bay is community where a car is a necessity, if mum and pop have a car, any kids have to buy extra passes. Not fair for the taxes we pay and car ownership is not optional.

Q 20) Additional comments and suggestions

General

- ✓ These questions are based on challenges I personally have not experienced. If on the other hand I lived near one of the beaches or on of the hiking trails it could be different. As it is my answers would be based on subjective conjecture - not objective fact. All choices seem Draconian.
- ✓ This is not my community - what kind of community is it becoming. Someone will cut or vandalize any meters and when the had metered parking in the provincial parks I stopped going. You also penalize resident in certain areas. Deal immediately by addressing secondary, third, fourth suites and their parking problems they cause. Usually next to immediate problem parking areas. Snow- At that point - when I need the vehicle it is parked completely off the road. It is cruel to ask an elderly person to continually shovel now off the driveway or slide into the house or fall down the driveway when shoveling snow.
- ✓ to this survey: I did not want to give points to question 15 and 16 when I disagree with the statements but could not submit without. This is not right.
- ✓ Don't give in to people's agenda to make us a gated community. Your ranking system includes option I am no in favour of at all. Survey design is not great. Ranking does not work without all being filled out. How will this be miss interpreted.
- ✓ Does the village collect payments from the Marina users on village land above the railroad?
- ✓ I think the parking system in use works generally quite well. Because I live on a quiet street where there are not many cars, parking is not a problem for me. As well, I have a large driveway to meet my needs. My situation may be different than others. Overall, the only thing i do sometimes is help the hikers find suitable parking.
- ✓ I have no parking concerns and think this should not be a village priority -there are many important concerns which should be addressed
- ✓ We just moved to the Village a couple of months ago. To date we have not experienced any real parking problems. Thus we cannot complete 18 & 19. This may change in future months and years but presently we do not have many complaints. We have had a few tradespeople work on our home and would like an transparent option for their parking. Frankly there is not a shortage of spots outside our home.
- ✓ Survey was too general. Should have addressed specific concerns. For example, 1. Rank your areas of concern: a) LB Beach b) KG Beach c) Kelvin Beach d) Sunset Dr e) Mountain Dr f) Oceanview Rd 2) At your 1st area of concern, rank the order of your concern: a) Resident parking b) Visitor parking c) Emergency vehicle access d) Bylaw enforcement e) other, please specify 2) At your 2nd area of concern, rank the order of your concern: a) Resident parking b) Visitor parking c) Emergency vehicle access d) Bylaw enforcement e) other, please specify 3) Do you have any innovative solutions to any of the parking concerns you have addressed? ie. - The provincial government should be asked to provide land and funding to increase the size of the parking area at The Lions trail entrance. - A sign should be installed directing The Lions hikers to park at LB School with markers directing them to the trail entrance. - A sign should be installed advising visitors that at least 2 wheels must be off the pavement.

Q 20) Additional comments or suggestions

- ✓ Let's keep the tone friend please. The village is being swallowed up by bylaws. What about using common sense. Residents with stickers should not be fined.
- ✓ Would suggest you conduct surveys sometime when people aren't extremely busy. I did this survey very reluctantly.
- ✓ Everyone visiting our parks and beaches should be made to feel welcome. Our elite attitude, perceived by out of town guests must go.
- ✓ Thanks for the opportunity!
- ✓ As I don't have any problems with parking I find it hard to rank most of these issues
- ✓ Just restrict the number of outsiders using our beaches. They are our beaches we pay for them, and we should be able to use them...This is the only parking problem
- ✓ Lions Bay has. Leave everything else as it always been...thanks
- ✓ Fix the pavement and road base!!!!
- ✓ Please can we be a more friendly community to visitors, we are forever explaining to friends and visitors that the people of Lions Bay are nice, the Parking Nazi's are few but loud.
- ✓ Resident hostility towards guests and their vehicles is a major problem. Residents need to be educated that the overwhelming majority of guests and parked non-resident vehicles have legitimate reasons to be in the village and should not be subjected to abuse or harassment.
- ✓ Question 18 and 19 are only relevant if one believes there are issues. Through this survey you are already trying to focus on your own ideas instead of listening to what people would day without predetermined choices. Please post my comments within the final results.

Beaches

- ✓ Kelvin Grove parking lot has a plethora of NO parking, No this and NO that. Space is often under utilized in peak season. We should make aggressive local KG resident, abusive to legitimate users of KG parking, accountable for his actions before someone is assaulted. This resident consistently verbally abuses residents and guests using the facility or anyone with dogs.
- ✓ Signage for Brunswick off ramp is not clear - is confusing - and needs to be enforced.
- ✓ In Brunswick Beach people store their cars in the middle of the road to take pictures while blocking roads. Can we as residents take pictures of problem cars etc?
- ✓ It is not clear on Kelvin Grove Way where "No Parking" starts/stops, where "Residents Only" starts/stops, and where anyone can park.
- ✓ Parking permit decals need to have license place numbers are a must to prevent residence from selling permits to outsiders. Bylaw officer must have RCMP backup when required Resident encroachment on public roadway need to be enforced. 4, 6, 7, 10, 12, 14, 33, and 37 Brunswick Road.
- ✓ Increase and organize parking at top of Brunswick Beach Road at Highway 99

Q 20) Additional comments or suggestions

Signage and Communication

- ✓ I think the number one concern always has to fall on public safety. By this, I mean there is currently a lack of pedestrian safety - people have driveways, but don't wish to use them. Either they don't want to leave their emergency brakes on, or are worried about the steepness of their driveways. So they park in front of my house, instead; or park in front of their homes on the street. Pedestrians have a difficult enough time staying safe, with no streetlights, early dusk, rain - there is no visibility whatsoever in the evening or early morning.. THIS is a priority. Someone is going to get killed; the village needs to act to remove ALL parking on streets - unless the roadway has clear visibility (no curves, limited slope) or there is a boulevard portion along the roadside that ensures a safe place to park. It is simply not acceptable to force pedestrians onto the roadway, and Oceanview Road (and Bayview, and Mountain Drive) are currently all presenting risks to pedestrians. The Village needs to first act in the interest of preserving public safety, and be less concerned with annoying individual residents. If we all used our driveways, there would be no issue. Until we have sidewalks (probably doubtful this will ever occur) we must do all we can to keep the cars from parking on the road. Otherwise, a pedestrian could conceivably sue the village.
- ✓ There needs to be consideration for residents during times of snow fall and slippery conditions to allow us to park in usually no parking areas.
- ✓ of clarification; we have two cars at our household that usually do not park on the street. During slippery winter weather our alternative arrangement is to park them on the street.) My biggest concern is resident encroachment onto the street, utilizing the road right of way on a permanent basis for vehicles, trailers, equipment, etc.
- ✓ Parking on Pavement, on Blind corners, obstructing traffic
- ✓ remove the Brunswick road signs from the raceway
- ✓ We need more signs to direct visitors to hiking trails as many visitors often get lost
- ✓ We use our driveway for our vehicles most of the time! Many residents have that luxury. We need parking for guests.
- ✓ As I mention above, if somebody happens to be driving through Lions Bay and has a notion to just drop in they have a hard time finding a spot that isn't marked residents only parking. Lets try not to be so unfriendly. Also, I find question 16 above to be highly slanted towards discouraging visitor parking. I ranked some of the choices solely because they were the least disagreeable. We can do better.

Q 20) Additional comments or suggestions

- ✓ We don't have a big problem in Kelvin Grove with parking except for sunny weekends in summer. Then there is a shortage of visitor parking so they park illegally
- ✓ There are 2 designated disabled spaces at the beach. I am a frequent user of the beach and I have only ever seen one space ever used, and only 2 on event days. I think the 2 disabled spaces is excessive.
- ✓ The parking restriction imposed on Stewart Road have deeply divided and angered us. Way to go #####holes. Way to consult stakeholders! Lions Bay cannot afford to regulate, levy fines and deal with the divisive politics of keeping a few whiners content. Regulate less. AND, these are your questions - my guess is someone less conflicted might ask from the onset whether the respondent thinks that parking in Lions Bay is a concern. Is it needed? Does the parking committee need to meet with residents on the street (one street-at-a-time), over a two-month period? Might learn something beyond the morning coffee chit-chat down by the post office.
- ✓ Stewart Road - Village has removed all alternative parking on our road even though previous council agreed it could be used in snow/ice conditions. Supposed there is no mention/consideration of parking requirements for disabled residents/guests/visitors! Also more time should be allowed for this survey - its the busiest time of year for many and one week is very short notice

Renters and Tenants

- ✓ The other 'Big' problem is home owners with suites who don't provide parking for their own renters and they encroach on my ability to park in front of my own house. If you can't provide parking for your tenants, I think the house should not be allowed to have suites and be fined.
- ✓ 1- Parking bylaw 413 is only a portion of the parking related bylaws. The parking committee should be addressing ALL parking issues. For example, Secondary Suites bylaw 475 should be strictly enforced, especially as it pertains to parking (see appendix A of the bylaw). This would greatly alleviate guest parking and pedestrian safety concerns year round. We should not subsidize tenant parking by turning a blind eye to their street parking. Let the property owner widen their driveway AND USE IT, or lose the suite. 2- Not enough parking at the Village Hall. Perhaps the dedicated ambulance parking could be moved to the east side of the fire hall? 3- Residents of Lions Bay outside Brunswick Beach do not have the ability to enjoy Brunswick beach because there is literally no parking. BB should not be restricted to BB residents' exclusive use. Parking should be made available, even resident parking only (for ALL Lions Bay residents).

Q 20) Additional comments or suggestions

Trade and Construction Parking

- ✓ During construction of houses the parking regulations should be adhere to. However it seems to have been completely overlooked on a daily basis on corner of Seaview place as we don't have a bylaw officer now. It has become dangerous trying to come around a very tight visually restricted corner onto Seaview, especially with construction vehicles parked on the road and in front of stop sign etc. This need to be addressed.
- ✓ We have more problems with residents than hikers: several residents park their vehicles on the streets daily, and allow their guests, clients and particularly contractors (electricians, builders, cleaners, etc.) to park illegally and often dangerously - such as on the blind corners on Mountain and Sunset. This is unfair to those who have made provision for enough off-street parking, and to those who ensure their contractors etc. do buy the necessary passes. Residents have used garages, drives and land for other uses and then expect to be allowed to park on the street instead. They allow their guests (without passes) and sometimes employees to do the same, and there is no enforcement of the bylaws. The problem is seven days a week, year-round, and there is no bylaw officer for half the year. In general, I have noticed several properties all over the village where safe street parking has been blocked with planters/plantings, rocks, and so on and several spots that have been created and then designated "private parking". Others store boats, RVs, etc. for weeks on end on the side of the road, often blocking sightlines as well as taking up a lot of parking space (which the bylaw prohibits, but it is often not enforced). This is in fact municipal land, not private land, and could provide additional parking, even for residents visiting residents. Perhaps the village can begin removing rocks and planters where possible (some spots would be an easy change)? The village should consider how to ensure that each property has enough parking for at least two vehicles, and that it is used for this purpose, and how secondary suites, before being approved, can show they have adequate off-street parking. And the laws should be enforced via towing and fines.
- ✓ Cars and trucks parked on the street for months at a time should not be allowed. (construction/renovation) No \$10/day for hikers parking in resident only parking
- ✓ Have a contractor parking option (or exception process for no-parking zones) for residents doing longer term projects.